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16 March 2020

Dear customer

In light of the Coronavirus outbreak I want to ensure the health and welfare of both my customers and my operatives, whilst continuing to run my lawncare business.

For your reassurance, particularly if you are self-isolating, please be informed that we are, with immediate effect, and in addition to the normal protective equipment we would normally use taking the following additional measures:

Only accessing clients' gardens. We will no longer enter into the house of any customer or accept refreshment.

Disinfecting any outside taps, gate handles and locks after we use them. Maintaining a 2 metre distance from all customers as per government advice.

Please be assured I am taking this very seriously and by taking these measures I believe we can safeguard you and ourselves, whilst maintaining our service to you and our own employment. Without your support lawn partners could face an uncertain future.

Assuring you of our best and safest attention at all times. Thank you for your continued support and understanding.

Yours sincerely

Ian Corlett